

23rd September 2019

Dear Parent/Carer,

Please find below a statement from Chartwells, our school catering company.

Good morning

We have been advised by our supplier that they are currently having a production issue with the dairy and lactose free margarine that we use in a lot of our recipes. This margarine has been substituted however we have been made aware that the new margarine has a may contain lactose warning. For safety reasons at Chartwells we have a policy that we must treat any "may contain" warning as "contains".

This means that, for the time being, any special diet child who requires a dairy/milk free element to their menu will suffer some disruptions to their menu. Any meals containing this margarine will be substituted for an allergy suitable meal. We would therefore ask the parents if they could please be patient and bear with us whilst we are trying to sort out the issue as a matter of urgency.

We are also aware that there are a number of parents who choose to self-manage their child's dairy intolerance and therefore wanted to make all parents aware of the current issue regarding the margarine.

I can confirm that the margarine states that it is vegan suitable so all the menus for the Vegan children will not be affected.

Chartwells